# GOVERNMENT OF INDIA
# FINANCE
# LOK SABHA

UNSTARRED QUESTION NO:994
ANSWERED ON:24.11.2000
NEW INCOME TAX SCHEME
ASHOK KUMAR PATEL

**Will the Minister of FINANCE be pleased to state:**

(a) Whether the Government have formulated income taxpayee friendly scheme with a view to establish an atmosphere of mutual confidence among the tax payers`;

(b) if so, the details thereof; and

(c) the time by when the scheme is likely to be implemented?

## Answer

MINISTER OF STATE IN THE FMINISTRY OF FINANCE (SHRI GINGEE N. RAMACHANDRAN)

(a) Yes, sir. Two new schemes, `suvidha` and `Sahayata` (Helpline-Income Tax) have been introduced from 1st August, 2000.

(b) & (c) Under the `Suvidha` scheme all the computerised branches of the nationalised banks in 133 towns and cities covered by one by six scheme, have been authorised to receive direct tax payments, with effect from 1st August,2000. Simultaneously,`Helpline-Income Tax` has started functioning in Delhi as a focal point for bringing to the Department`s notice unrgent and serious problems of individual and corporate tax poayers for immediate action. This scheme is working under the supervision of an officer of the level of Commissioner of Income tax. `Helpline-Income Tax` will be extended to other stations in due course. These schemes are part of Government`s efforts to make tax administration more tax payee friendly.